



COMMONWEALTH OF DOMINICA  
MINISTRY OF PUBLIC WORKS, PUBLIC UTILITIES AND DIGITAL ECONOMY  
**CARIBBEAN DIGITAL TRANSFORMATION PROJECT UNIT**

**Caribbean Digital Transformation Project**  
**IDA-66850-DM**

**Corrigendum No. 1**  
**to**  
**Request for Bids**  
**For**  
**Procurement of:**

**Appointment of a System Integrator for Design, Development, Deployment, Operations and Maintenance of the Bulk Disbursement Digitization System in Dominica**

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<b>Purchaser:</b>	<b>Ministry of Public Works, Public Utilities and the Digital Economy</b>
<b>Project:</b>	<i>Caribbean Digital Transformation Project</i>
<b>Contract title:</b>	<i>Appointment of a System Integrator for Design, Development, Deployment, Operations and Maintenance of the Bulk Disbursement Digitization System in Dominica</i>
<b>Country:</b>	<i>Commonwealth of Dominica</i>
<b>Loan No.:</b>	IDA-66850-DM
<b>SBD No.:</b>	DM-MPWDE-403084-NC-RFP
<b>Issued on:</b>	June 07, 2024

## Corrigendum No. 1

### Appointment of a System Integrator for Design, Development, Deployment, Operations and Maintenance of the Bulk Disbursement Digitization System in Dominica

#### Responses to Clarifications Sought by Proposers:

S.No.	RFB CLAUSE REFERENCE	EXISTING CLAUSE			MODIFIED CLAUSE			
1	Section IX – Special Conditions of Contract  Terms of Payment (GCC Clause 12.1)	S.no	Categories	%age of pro-rata Contract Price excluding Recurrent Costs	S.no	Categories	%age of pro-rata Contract Price excluding Recurrent Costs	
		<b>Supply and Installation Cost</b>			<b>Part A. Study, Design, Development, Implementation Cost for Bulk Disbursement (from Study, Design, Development, Implementation Cost Table))</b>			
		<b>Advance</b>			<b>Advance</b>			
		1	Advance against the advance bank guarantee (to be recovered or adjusted till (S.no 6) Capacity Building as per Sub Section 2.4: Training and Training Materials with 95% of success- bank guarantee will be returned)	10%	1	Advance against the advance bank guarantee (to be recovered or adjusted till (S.no 6) Capacity Building as per Sub Section 2.4: Training and Training Materials with 95% of success- bank guarantee will be returned)	10%	
		<b>Installment Payment</b>			<b>Installment Payment</b>			
		1	Study of the departments and Submission of the Detailed Analysis, Physical Design and Integrated system documents as defined under section C, Sub Section 2.1:	10%	1	Study of the departments and Submission of the Detailed Analysis, Physical Design and Integrated system documents as defined under section C, Sub Section 2.1: System Analysis, Design and Customization/ Development;	10%	

S.No.	RFB CLAUSE REFERENCE	EXISTING CLAUSE		MODIFIED CLAUSE		
			System Analysis, Design and Customization/ Development;			
		2	Agreed project plan approved by the ProjectManager	5%	2	Agreed project plan approved by the ProjectManager 5%
		3	Recommendation of hardware, software and other specification for development, staging, testing and production, against the documents approved by the Project Manager	5%	3	Recommendation of hardware, software and other specification for development, staging, testing and production, against the documents approved by the Project Manager 5%
		4	Submission and Approval of Detailed Analysis,Physical Design and Integrated system documents as per <b>Sub Section 2.1: System Analysis, Design and Customization/ Development</b> against the documents approved by the Project Manager	10%	4	Submission and Approval of Detailed Analysis,Physical Design and Integrated system documents as per <b>Sub Section 2.1: System Analysis, Design and Customization/ Development</b> against the documents approved by the Project Manager 10%
		5	Setting up of development and testing environment in the Data Center and Disaster Recovery Centre against installation certificate	10%	5	Setting up of development and testing environment in the Data Center and Disaster Recovery Centre against installation certificate 10%
		6	Capacity Building as per <b>Sub Section 2.4: Training and Training Materials</b> with 95% ofsuccess	10%	6	Capacity Building as per <b>Sub Section 2.4: Training and Training Materials</b> with 95% ofsuccess 10%
		7	OAT of the entire Bulk Disbursement System including Integration of other systems and Issuance of the Operational Acceptance Certificate	25%	7	OAT of the entire Bulk Disbursement System including Integration of other systems and Issuance of the Operational Acceptance Certificate 25%
		8	Successful functioning of the system for 3 months Post Go Live	25%	8	Successful functioning of the system for 3 months Post Go Live 25%
					<b>S.no</b>	<b>Categories</b>
						<b>Period (Recurrent cost)</b>

S.No.	RFB CLAUSE REFERENCE	EXISTING CLAUSE	MODIFIED CLAUSE									
			<table border="1"> <thead> <tr> <th colspan="3" data-bbox="1157 245 2051 277">Part – B – Recurrent Cost</th> </tr> </thead> <tbody> <tr> <td data-bbox="1157 277 1272 500">1</td> <td data-bbox="1272 277 1766 500">Operation &amp; Maintenance for Application &amp; Platform (36 Months) Bulk Disbursement</td> <td data-bbox="1766 277 2051 500">Equal amount Quarterly on submission and Purchaser's approval of invoices</td> </tr> <tr> <td data-bbox="1157 500 1272 727">2</td> <td data-bbox="1272 500 1766 727">Warranty and Licensing cost 36 Months</td> <td data-bbox="1766 500 2051 727">Equal amount Quarterly on submission and Purchaser's approval of invoices</td> </tr> </tbody> </table>	Part – B – Recurrent Cost			1	Operation & Maintenance for Application & Platform (36 Months) Bulk Disbursement	Equal amount Quarterly on submission and Purchaser's approval of invoices	2	Warranty and Licensing cost 36 Months	Equal amount Quarterly on submission and Purchaser's approval of invoices
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2	<p data-bbox="163 735 327 881"><b>Section VII- Requirements of the Information System</b></p> <p data-bbox="163 919 327 1065"><b>Requirements Specifications – Bulk Disbursement (BD) System</b></p> <p data-bbox="163 1102 327 1157"><b>V. Card and Wallet</b></p>	<table border="1"> <tbody> <tr> <td data-bbox="359 764 453 797">3.</td> <td data-bbox="453 764 1136 797">Security Measures</td> </tr> <tr> <td data-bbox="359 797 453 902">1.</td> <td data-bbox="453 797 1136 902">The system must implement encryption, One time password (OTP), biometric authentication, and fraud detection.</td> </tr> </tbody> </table>	3.	Security Measures	1.	The system must implement encryption, One time password (OTP), biometric authentication, and fraud detection.	<table border="1"> <tbody> <tr> <td data-bbox="1157 764 1251 797">3.</td> <td data-bbox="1251 764 2051 797">Security Measures</td> </tr> <tr> <td data-bbox="1157 797 1251 870">1.</td> <td data-bbox="1251 797 2051 870">The System must implement encryption, One time password (OTP), multi-factor authentication and fraud detection.</td> </tr> </tbody> </table>	3.	Security Measures	1.	The System must implement encryption, One time password (OTP), multi-factor authentication and fraud detection.	
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3	<p data-bbox="163 1198 327 1344"><b>Section VII – Requirements of the Information System</b></p> <p data-bbox="163 1382 327 1497"><b>Track 2: Deployment of Hardware &amp; Software and</b></p>	<p data-bbox="359 1230 1136 1458">The SI shall deploy servers, storage and necessary hardware, cable, connectors, etc. along with the operating systems, preferably open source, drivers etc. to setup the above environment whereas the GoCD shall provide rack space, electrical power along with backup and other physical infrastructures for running the servers. Indicative hardware and software list for DC and DR is placed at Annexure-B.</p>	<p data-bbox="1157 1295 2051 1425">GoCD will provide VM/Servers, rack space, electrical power along with backup and other hardware infrastructure along with operating system. The SI is expected to provide, install, configure and maintain software and applications to operationalize the hardware for BD system.</p>									

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	<b>O&amp;M at Data Center and Disaster Recovery Centre</b>		Provision of hardware infrastructure is out of scope of bidder and shall be provided by GoCD.  The Indicative hardware and software list for DC and DR is placed at Annexure A (pg. no. 195 of RFP)																																										
4	<b>Section VII – Requirements of the information System</b>  <b>3. Scope of Work</b>  <b>A. Brief description of the tracks for achieving the objectives</b>	<table border="1"> <tr> <td>Offline Capabilities</td> <td> <ul style="list-style-type: none"> <li>The BD system must be operational offline without any network connectivity for the registration/application process through completely offline channel.</li> <li>The BD system to remain operational during natural calamity, power outage, network connectivity disruption, etc. to ensure continuous operation.</li> </ul> </td> </tr> </table>	Offline Capabilities	<ul style="list-style-type: none"> <li>The BD system must be operational offline without any network connectivity for the registration/application process through completely offline channel.</li> <li>The BD system to remain operational during natural calamity, power outage, network connectivity disruption, etc. to ensure continuous operation.</li> </ul>	All the functionalities of the BD system must work in offline mode. Wherever integration with other system is required, data exchange can be done by manual file transfer/paper-based movement.																																								
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6	<b>Section II – Proposal Data Sheet – ITP</b>	Date for proposal submission is <b>June 28, 2024, 10:00 a.m.</b> (Eastern Caribbean Time).	Revised date for proposal submission is <b>July 12, 2024, 10:00 a.m.</b> (Eastern Caribbean Time).																																										

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	<b>23.1: Proposal Submission Deadline</b>		
7	<b>Section II – Proposal Data Sheet – ITP 26.1: Opening of Technical Proposals</b>	Date for Opening of Technical Proposals is <b>June 28, 2024, 10:30 a.m.</b> (Eastern Caribbean Time).	Revised date for Opening of Technical Proposals is <b>July 12, 2024, 10:30 a.m.</b> (Eastern Caribbean Time).
8	<b>Section II – Proposal Data Sheet – ITP 7.1: Request for Clarification</b>	Deadline for Receipt of Clarifications: 21 days prior to Proposal Submission Date: <b>June 7, 2024</b>	Revised deadline for Receipt of Clarifications: 21 days prior to Proposal Submission Date: <b>June 21, 2024</b>
9	<b>Section II – Proposal Data Sheet – ITP 36.2: Date of exchange rate</b>	The date for the exchange rate shall be: <b>June 28, 2024</b>	Revised date for the exchange rate shall be: <b>July 12, 2024</b>