

CARIBBEAN DIGITAL TRANSFORMATION PROJECT (P171528)
 Appointment of a System Integrator for Design, Development, Deployment, Operations and Maintenance of the Bulk Disbursement Digitization System in Dominica
 RFP No: DM-MPWDE-403084-NC-RFP
 SUBJECT: RESPONSE TO CLARIFICATIONS NO. 1 - ISSUE DATE: MAY 31, 2024

S.No.	Section/Clause/Page	Criteria	Clarification / Queries	Date of Submission	Response to the Clarification/Query	Note
1			We are an established company working with several UN bodies, international organizations, and government agencies. Regarding the requirement for an operational acceptance certificate, it can be challenging to provide this since many government organizations and UN bodies do not issue such certificates. Would purchase orders or contracts suffice instead? We would be happy to provide the phone no and the email id of the contact personnel who can be reached out to verify the operational status.	24-May-24	Provide documents which certifies completion of works like completion certificates, payment certificates, contract closing certificates etc.	
2			For the requirement of a local representative company, We are working with the Govt of Jamaica on several large projects and have partnership arrangements with companies in Jamaica. This is a tested and proven partnership as we have been working with them for the past several years. Can we utilize that arrangement as it is nearshore and we can get them onsite as required. Also we have offices in the USA from where we can provide nearshore support too. Would really appreciate if we can get some leeway on this clause	24-May-24	A local representative (authorised) is required for regular follow -up with sufficient authority to take decision and provide required support.	
3			Can you provide an idea of the budget for this project?	24-May-24	In the Procurement Plan, the estimated cost is USD 1 Million which can be changed subject to change in scope or re-estimation and other causes. The bidder has to provide their best cost for the assignment.	
4			Considering the RFP requires physical submission of documents, can we request an extension of the submission deadline well in advance?	24-May-24	Refer to Addendum	
6			Will the Bulk Disbursement System only consume APIs provided by other systems, or will it also publish its own APIs for use by other systems? If so, can you provide details on the APIs that will be published by the Bulk Disbursement System?	27-May-24	The scope of interoperability is explained in Section IV (Requirement Specification - Integration with external systems) of the RFP, Bidder is expected to derived the requirement for APIs accordingly.	
7			Can you confirm if the systems that are publishing APIs adhere to RESTful API standards with JSON format for data exchange, OAuth 2.0 for authentication, and HTTPS for secure communication? Additionally, what process has been established for handling updates or upgrades to these APIs by the other systems as these may have an impact on BDS services in some scenarios?	27-May-24	The APIs designed for all the systems are expected to adhere to RESTful API standards with JSON format for data exchange, OAuth 2.0 for authentication, and HTTPS for secure communication. The Updates and Upgrades will be handle to have minimum impact on interoperability.	
8			Can you confirm that the specified systems (eService Portal, UID System, eOffice & DMS, Digital Signature System, Smartstream System, and HM&S) are already integrated with other systems consuming the proposed APIs?	27-May-24	Some of the systems will be ready for integration, For rest of the system specifications for integration will be provided.	
9			Can you confirm if there is an existing biometric authentication system in Dominica that the Bulk Disbursement System should integrate with? If there is no existing system, do you have specific requirements or preferred technologies for implementing biometric authentication? Are there any standards or protocols for biometric data security that the Bulk Disbursement System must adhere to?	27-May-24	There is no Biometric Authentication system currently and There is no requirement for biometric authentication in the current scope.	
10			The RFP mentions offline functionality for registration including uploading of forms. It would be helpful if you can provide a few use cases where this might be applicable.	27-May-24	Registration and Enrollment should work on offline mode.	
11	Pages 166, 168, 171		Please specify the Prepaid Card requirement. What functions should the card support, how should it be related to a bank account or a digital wallet (pages 166, 168, 171) and how would it then differ from a bank card?	26-May-24	Prepaid card will work similar to wallet. However the card could be used in POS just like debit cards. The proposed solution should provide integration with the APIs of the prepaid card providers.	
12	Page 197 & Pages 150, 156, 158, 160		Please clarify how the web application should work in offline mode. On page 197 it is written "The system MUST be operational offline without any network connectivity for the registration/application process through a completely offline channel.". Other parts of the document place more emphasis on offline applications by going to the village council office/social service office (pages 150, 156, 158, 160).	26-May-24	The Proposed Solution Should provide offline functionalities, the same can be done via web application or mobile/desktop application.	
13			Please confirm that all systems with what the Bulk Disbursement Digitization System will integrate have already been created and that the technical documentation required for creating the integrations will be provided.	26-May-24	Some of the systems will be ready for integration, For rest of the system specifications for integration will be provided.	

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