

CARIBBEAN DIGITAL TRANSFORMATION PROJECT (P171528)
APPOINTMENT OF A SYSTEM INTEGRATOR FOR DESIGN, DEVELOPMENT, DEPLOYMENT, OPERATIONS AND MAINTENANCE OF THE UNIQUE IDENTIFICATION SYSTEM (UID), CIVIL REGISTRY SYSTEM (CRS) AND VITAL STATISTICS SYSTEM (VSS) IN DOMINICA
PUBLICATION REFERENCE: DM-MPWDE-399440-NC-RFP
SUBJECT: RESPONSE TO CLARIFICATIONS NO. 3 - ISSUE DATE: MARCH 19, 2024

S.No.	Section/Clause/Page	Criteria	Clarification / Queries	Response to the Clarification/Query
1		Section VII – Purchaser’s Requirements SYSTEM Terms Of Reference ANNEXURE A: INDICATIVE HARDWARE AND SOFTWARE LIST FOR DC AND DR Indicative Hardware and Software for UID and Civil Registry (CRS) and Vital Statistics (VS) System roll-out	In your clarification NO 2 (item 24) you indicated « Firewall & HSM will not be in the scope of delivery. Please Refer to Addendum/Corrigendum No. 2. » However, Addendum/ Corrigendum No 2 indicates 4 Firewall under modified. Is it in our scope ?	Firewall is out of scope of Bidders. The amendment is provided in Sr. No. 1 of Addendum No. 3.
2		Section VII – Purchaser’s Requirements SYSTEM Terms Of Reference ANNEXURE A: INDICATIVE HARDWARE AND SOFTWARE LIST FOR DC AND DR Indicative Hardware and Software for UID and Civil Registry (CRS) and Vital Statistics (VS) System roll-out.	We understand that hardware at the enrollment centre is out of scope. However, please confirm that the hardware for the datacenter and DR are in scope for bidder to cost and provide.	Yes, the understanding is correct. Hardware in the data center is in the scope of the Bidder
			What is the specific applications require additional hardware to run and function within SLA than the indicative hardware ?	Question not clear.
3		We understand from your responses in Addendum 1, « Setting up the enrollment center, deployment of manpower and supply & Installation of Hardware in the enrollment centers is out of scope of the SI. The following sections should be ignored: i. Section IV: 3.2 - Page no. 124 ii. Section IV: 3.4 (E) - Page no. 131 iii. Section IV: 3.4 (E) - Page no. 132 iv. Section VII: 3 - Scope of Work (A) Track 1.4 - Page no. 168 v. Section VII: 3 - Scope of Work (A) Track 1.6 - Page no. 169 vi. Section VII: 3 - Scope of Work (A) Track 1.7 - 2. Supervisor - Page no. 171 vii. Section VII: 3 - Scope of Work (A) Track 1.7 - 3. Technical Personnel - Page no. 172 viii. Section VII: 3 - Scope of Work (A) Track 1.8 - Page no. 174 ix. Section VII: Requirement specification (A) Unique Identification system (UID) - Page no 197 » setting up of the enrollment is out of scope.	This included the Technical Personnel and the Supervisor. However, in CLARIFICATION NO. 2 - ISSUE DATE: MARCH 7, 2024. Item 21 – you confirmed that the cost of a Supervisor and Technical personnel is the cost of the bidder. Can you clarify ?	The cost of a supervisor and Technical personnel is out of scope for the Bidder. The amendment is provided in Addendum 3.
4	Page 113	Proposal Security Guarantee	Banks in Trinidad, France, Canada have never come across such a form and do not seem to have the necessary instruments to execute such a form. Can a bank draft be used in lieu of it ? What other options are there open to bidders ?	Please refer to ITP 20.3 for suitable forms of Proposal Securities. For ease of refer:- The Proposal security shall be a demand guarantee in any of the following forms at the Proposer’s option: (a) an unconditional guarantee issued by a non-bank financial institution (such as an insurance, bonding or surety company); (b) an irrevocable letter of credit; (c) a cashier’s or certified check; or (d) Bank Guarantee using the form given in Section IV Bidding Form. In the case of a bank guarantee, the Proposal Security shall be submitted either using the Proposal Security Form included in Section IV, Proposal Forms or in another substantially similar format approved by the Purchaser prior to Proposal submission. In either case, the form must include the complete name of the Proposer.....
5	CLARIFICATION NO. 2 - ISSUE DATE: MARCH 7, 2024. Item 11		You indicated the « Agent of the Proposer should be in the country of Purchaser before the award of contract to successful bidder. ». Can you help us understand the role of this agent ? Does it have to be a local company, individual etc ?	Agent in country is, who is equipped and able to carry out / manage the Proposer’s maintenance, technical support, training, and warranty repair obligations specified in the Purchaser’s Requirements (including any response time, problem-resolution norms or other aspects that may be specified in the Contract).
6		Section III – Evaluation and Qualification – Sub-section 2.2	In Addendum 1, Annexure 4: Section III – Evaluation and Qualification – Sub-section 2.2 – Basis for evaluation, you have included additional points for « Capability Maturity Model Integration (CMMI) Certification: • Level 3 – 2 Marks • Level 5 – 5 marks » - this seems highly unusual to change during the bid process as suggest a favouring of a particular bidder. Ideally, we would like to see this remove and the original points reverted to.	The Annexure 4 of Addendum No 1 has been withdrawn and the bidders are expected to follow the original Section III - Evaluation and Qualification - Sub-Section 2.2 - Basis for evaluation. Kindly refer to the modified evaluation in Sr. No. 2 of Addendum No. 3
7		ITP 20.3 Bank Guarantee	Can we able to attach the Bank Guarantee issued here from Bidders Country (India) with same format in the bid document. Is this acceptable?	Refer RFB - Section 1 - ITP para 20 and Section 2 - PDS - para ITP 20.3 (d) of RFB It should be from a reputable source from an eligible country - India is an eligible country.
8	Clarification queries		Where can we access the clarification responses to fine tune our proposal?	Responses to clarifications as well Addendums to RFP can be accessed at https://cardtp.gov.dm/procurement-activities

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9	Proposal Data Sheet, Item ITP 11.2(j)		In the Proposal Data Sheet, Item ITP 11.2(j) mandates the submission of preliminary technical specifications for ICT infrastructure as part of the proposal. However, this requirement appears to conflict with the directives outlined in the Terms of Reference, specifically in Tracks 1.2, 2.2, and 3.2, which unequivocally state that the hardware is to be delivered and deployed by the System Integrator. Could you please clarify the actual expectations?	The bidders are expected to ignore the following clause under ITP 11.2(j) - "Preliminary technical specifications of ICT infrastructure (hardware, software and other products) and any licenses to be procured by the Purchaser under separate contracts in accordance with the technical specifications developed by the Supplier and approved by the Purchaser." Further, the bidders shall include all the software licences cost under Section IV: Proposal Forms - Table 3.4 F (Page No. 135)
10		Establishment of Enrolment Centres	Establishment of enrolment centers require us to deliver some equipment. Please correct ITP 17.5 (a) and specify Incoterms conditions and place of destination.	Please read Addendum no 1 . The enrollment center is out of scope for the bidder.
11			Please confirm if it is expected that the hardware listed in Annexure A is to be delivered and installed by the Bidder?	Yes ,delivered and installed by the Bidder. And please read the recent Addendum for the updated Annexure A
12			What if the equipment specified in Annexure A is not enough to deploy whole offered solution and all required environments? Please confirm that GoCD will responsible to provide additional required server, storage or networking resourses.	Yes, Will be provided by GoCD.
13			ITP 17.6 define project named place of final destination (or Project site), which is: 6 Enrollment Centers in Commonwealth of Dominica (1 Permanent + 5 Mobile), 4 in foreign Location. Trach 1.6 specifies that System integrator is responsible for establishment and set up of 4 enrolment centers in foreign locations at the embassies / consulate. Please define the exact named place destination for these 4 remote enrolment centers. This information is crucial to calculate the efforts and costs required to complete this task.	The setup of enrolment centre including hardware and manpower is out of scope for the bidder. Please refer Addendum No.1 for more details.
14			It is mentioned that users submit registration forms remotely using a citizen portal. Would you mind clarifying if it means that there will be an integration with a citizen portal or if the user can be redirected to the register directly to fill out registration forms?	The bidder is supposed to design and develop APIs which can be consumed by the eService Portal
15			Will the "walk-in" ability be accepted? Is this functionality limited only to the enrolment centre? Could you provide information on whether "walk-ins" are accepted, and if so, what the process or requirements are? We would appreciate any details you can share regarding the availability of walk-in services.	The system is expected to facilitate application and information update to citizens by visiting nearest Enrolment centre in assisted mode, whereas the same process of application and information update thourgh online mode shall be made available through eServices Portal of GoCD. For further details refer Section 7: Track 1.3.1
16			Does the responsive design approach that addresses the range of devices and device sizes, enabling automatic adaptation to the screen, whether the content is viewed on a computer or phone, meet the requirement to have web and mobile versions?	The system should be designed and developed to support the standard sizes across devices.
17			It is mentioned that the system should have an offline function. Is it necessary? Please limit where and for what reasons the offline mode is needed.	The operator should be able to make necessary data entry in the system in case of network failure which then later can be synced to the server when network is restored. Hence it is necessary to have offline functionality.
18			It is written that The System Integrator shall develop an Artificial Intelligence (AI) based Data Quality Control (DQC) module that shall mark the errors in the data vis-à vis scanned data in the UID Module-Core-wise Functional Modules and Process Workflows. Please provide more technical requirements on the mentioned Artificial Intelligence.	Please refer to Annexure 1 of Addendum No. 3 for data quality
19			Usually, the training process of AI module requires huge amount of incoming data. Please confirm that data required to train Artificial Intelligence module will be provided by GoCD.	Please refer to Annexure 1 of Addendum No. 3 for data quality
20			Will the eKYC be dedicated to the UID only, or can other e-gov systems use it also?	eKYC service is expected to be provided by UID system which will be consumed by other external systems.
21			Will the person register to be established for UID? And if so, will all events registered in CRS affect this register?	The UID system will have its own citizen database and will be integrated with CRS and other systems as detailed in RFB document. Kindly refer to Section VII of the RFB Document.
22			Would you mind clarifying whether the Marriage Officer and Marriage Building Registry are in this project's scope? Will it be one or two separate registries: a. Marriage Officer, b. Marriage Building? Is the registry of buildings also in the scope of this project? If they are, who would be responsible for maintaining these registers?	Marriage Officer is a user whereas a Marriage Building Registry is in scope of bidder. It is expected from the bidder to create the registry and transfer the ownership to GoCD.

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23		RFP Section III – Evaluation and Qualification Criteria	Clause 2.3 states that for the System Integration and Testing Expert “Proficiency in English language is mandatory, and Macedonian is desirable”. Could you please clarify whether there is a mistake in this requirement?	Please refer to Annexure 2 in Addendum No. 1
24		RFP Section III – Evaluation and Qualification Criteria, Clause 2.3	<p>Clause 2.3 states that four Functional Experts are required and they should have the following qualifications:</p> <ul style="list-style-type: none"> • At least Bachelor’s Degree in Public Finance, Digital Economy, or related discipline. • Having overall work experience of minimum 10 years, with at least 8 years in the design and implementation of PFM systems (budget planning, execution, accounting, debt and asset management, project monitoring, etc.) and related areas. <p>a) Could you please clarify whether:</p> <ul style="list-style-type: none"> • A Degree in ICT field would be acceptable for this position? • Experience in the design and implementation of PFM systems is mandatory and relevant to this position? <p>b) Could you please detail the expected roles of the Functional Experts within the scope of this assignment?</p>	Please refer to Annexure 2 in Addendum No. 1 for modified requirements.
25			It was mentioned that “The residents shall have to visit the nearest or mobile Enrolment Centre (EC)” in Track 1.3.1. But in the Functional Requirements is written “Users must be able to create and submit their registration form remotely using a citizen portal and Citizens also have an option to apply from the UID centre.” Will there be online enrolment? If it is, please describe the process. Will the Citizens portal be responsible for a person's authentication for online enrollment?	Kindly refer to the Section VII in the RFB document.
26			Please clarify on the enrolment Option 2: Enrolment based on late Registration through CR System. If a citizen makes late registration on Civil Registry through late registration process, will they need to visit the enrolment center for enrolment?	Late registration is a process through CR system whereas enrolment of an individual through UID system is a different process and is independent of registration of events in CR System.
27			It is a requirement for the system to allow for the amendment/ editing of records such as name and address based on authentication with necessary documentation. Can these amendments be made remotely using a citizen portal, or should a person visit the enrolment centre (especially for name changes)?	The citizen can make amendments both remotely through eService Portal and visiting to the enrolment centre.
28			It was clarified that the Bidder is capable of issuing printable UID cards, but the operational tasks for Issuance of UID cards, including but not limited to printing and delivery, are not in the scope of Bidder and will be handled by GoCD. Please confirm that the GoCD is responsible for providing the final and adopted by the Government PVC card design for issuing.	Yes, the understanding is correct
29			It is mentioned that the Machine Readable Zone (MRZ (ICAO9303)) will be on the back of the UID card. Please clarify the requirement for this (because MRZ codes may contain additional information and variations depending on the document type and issuing country). Who will be responsible for generating and printing MRZ?	The bidder is supposed to provide the approach and specification for the same, which will be vetted and approved by GoCD. Generating and printing the card is out of scope of bidder.
30			It was clarified that biometrics is not required. Please confirm that the deduplication process can only be built only on data.	Biometric is not required. Deduplication will be based on data and supporting documents.
31			Please confirm that the approach to redirect from the National portal to the CRVS register directly to fill out registration forms is acceptable.	The bidder is supposed to design and develop APIs which can be consumed by the eService Portal
32			It was clarified timeline table in Addendum No. 1 to RFP. Please confirm that understanding of activities duration is correct for activities from project initiation is correct in the table below. If not correct – please clarify the duration of activities. I+ 3	Please refer to Deliverable timelines in Annexure 3 in Addendum No.1
33			It was clarified timeline table in Addendum No. 1 to RFP and in it was not mentioned Maintenance. Please clarify if maintenance needs to be added to T7 activities.	It was clarified in Deliverable timelines in Annexure 3 in Addendum No.1 that the Warranty Services, technical support services will be in scope of the bidder, which translates to maintenance of the system and the hardware infrastrucutre deployed by the bidder.
34			Addendum No. 1 introduces new evaluation criteria concerning the Capability Maturity Model Integration (CMMI) Certification. It is important to highlight that this model, originally developed by the US National Defense Industry Association, has seen predominant use exclusively within the US and Indian markets. In contrast, European companies employ distinctly different methods and frameworks to enhance quality and efficiency. CMMI has been subject to widespread public criticism for its potential drawbacks, including issues related to cost, rigidity, adaptability, and innovation. The incorporation of this evaluation criterion is not objective, potentially conferring an undue advantage to US and Indian companies. We strongly recommend a thorough review or complete removal of this criterion.	The Annexure 4 of Addendum No 1 has been withdrawn and the bidders are expected to follow the original Section III - Evaluation and Qualification - Sub-Section 2.2 - Basis for evaluation. Kindly refer to the modified evaluation in Sr. No. 2 of Addendum No. 3

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35			The hardware equipment list specifies requirements for GPS receivers, but the functional system requirements do not define any functionality related to these receivers. Could you please clarify why this equipment is necessary?	Please read Addendum no 1 . The enrollment center is out of scope for the bidder. The GPS Receiver is in the Section IV: Form 3.4 (E) - Page no. 132 in the Enrolment center , which is out of scope for the Bidder.
36			The RFP states that PVC UID cards are to be printed, suggesting that vendors are expected to provide PVC printers as part of the project. However, it lacks specific requirements for such printers, including technical specifications for the equipment, card design, or lifecycle management software. We would like to emphasize that card printing is a highly specialized area, crucial for the security of both the system and the printing process. The comprehensive nature of these requirements could lead suppliers to submit bids worth millions or even tens of millions. To achieve more effective and competitive proposals, we suggest separating the card printing functionality from this project. This approach would enable the tendering organization to receive significantly improved proposals.	The bidder is supposed to provide the approach and specification for the same, which will be vetted and approved by GoCD. Generating and printing the card is out of scope of bidder.
37	Section VII, 3. Scope of Work, Track 1.14, 2.9, 3.9	Maintenance and Support- T6 = T5 + 1 year or Till June 2026 whichever is earlier	As per Addendum No. 1, the Timeline for Warranty Services, Software Licenses and Updates, Technical Support Services/Helpdesk, and Post-Operational Acceptance Technical Assistance is stated to be 36 months. a) Please confirm if we should follow the timelines as per the Addendum no. 1 (36 months) or the one previously provided in the RFP (1 year or till June 2026). b) Should this support time period also apply to the requested hardware infrastructure?	It was clarified in Deliverable timelines in Annexure 3 in Addendum No.1 that the Warranty Services, technical support services will be in scope of the bidder, which translates to maintenance of the system and the hardware infrastructure deployed by the bidder.
38	Addendum No. 1, Annexure 3	Warranty Services, Software Licenses and Updates, Technical Support Services/Helpdesk, and Post-Operational Acceptance Technical Assistance	The scope for activities to be performed under post-operational acceptance technical assistance is not clearly specified in the RFP or in the addendum. Please provide the expectations with regard to post-operational acceptance technical assistance.	Technical assistance would include providing support if an user is unable to carry out certain operation in the platform.
39	SECTION III - 2.3 Relevant Experience and Skills of the Proposed Development Team - Page no. 60	Notes: The latest CVs shall be submitted for the above positions in the specified format, including customer references especially for completed similar Digital Platforms (related to eGovernance/Digital Public Good/SDG Domains) projects (See Section IV).	Please clarify, what exact details are required for customer references?	The experience certificate shall be attached issued by Projects.
40	SECTION III - 2.3 Relevant Experience and Skills of the Proposed Development Team - Project Manager - Qualification - Page No. 61	Experience in implementing more than two Digital Platforms (related to eGovernance/Digital Public Good/SDG Domains) projects similar to the Purchaser's requirements (1 mark per additional project, max 2 projects), not more than 2 marks.	At least two projects are required for minimum qualification, and an additional two projects will give an additional 2 marks. Please clarify if this means that a total of 4 projects provided will obtain the maximum possible marks. Is this understanding correct?	Yes, the understanding is correct
41	SECTION III - 2.3 Relevant Experience and Skills of the Proposed Development Team - System Programmers - Qualification - Page No. 63	Certified and/or trained in related programming languages and software development platforms.	What specifically is to be provided to meet the "trained" requirement? Will a description of relevant experience in related programming languages and software development platforms suffice to satisfy this requirement?	Yes, description of the relevant experience in related programming language and software development platforms is sufficient to demonstrate the requirement.
42	Section III- 1.3 Financial Situation, Subsection 1.3.3 Financial Resources: Form FIN- 1.3.3	The Proposer must demonstrate access to, or availability of, financial resources such as liquid assets, unencumbered real assets, lines of credit, and other financial means, other than any contractual advance payments to meet the following cash-flow requirement: USD 375,000.00.	As per information in the table for subsection 1.3.3 financial resources, it is mentioned that all members of the JV collectively need to fulfill the criteria. However, in proposal forms for FIN- 1.3.3- Financial Resources , it is mentioned that each member of the JV has to complete the form. Could you please provide clarity on whether all JV members need to complete this form?	All member of JV needs to Fill out these forms. This helps add up the credentials for bidders.
43	Section III- 1.3 Financial Situation, Subsection 1.3.3 Financial Resources: Form FIN- 1.3.3	The Proposer must demonstrate access to, or availability of, financial resources such as liquid assets, unencumbered real assets, lines of credit, and other financial means, other than any contractual advance payments to meet the following cash-flow requirement: USD 375,000.00.	Regarding the information provided in subsection 1.3.3 financial resources table, it is stated that bidders must supply details of their financial resources to support a cash flow requirement of USD 375,000.0. Could you clarify how you would like us to present this information/evidence?	Access to, or availability of, financial resources such as liquid assets, unencumbered real assets, lines of credit, and other financial means, other than any contractual advance payments. Certified by a Chartered accountant or equivalents. Information to be Provided in Form Fin 1.3.3
44	Section IV: Proposal Forms; FORM EXP 1.4.1- GENERAL EXPERIENCE	*List calendar year for years with contracts with at least nine (9) months activity per year starting with the earliest year	Please clarify if this means that each project needs to have a total contract period (entire project duration) of more than 9 months.	This clause is not a disqualification criteria. However, this is provided as a guidance for proposers to detail out duration in years for the specific contract in the table. For e.g.. If a contract period is for 18 months, it would be translated as 1 year and 6 months and not 2 years.
45	Section III – Evaluation and Qualification Criteria; 1.4 EXPERIENCE; 1.4.1 General Experience	Experience under Information System contracts in the role of prime supplier, management contractor, JV member, or subcontractor for at least the last 5 years prior to the applications submission deadline.	Please clarify if the start date of each project needs to be 5 years prior to March 2024, i.e. all projects need to have a start date of before March 2019.	The Projects may start before but should be completed within the Last 5 Years. The start date can be within 5 years or before.

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46	Addendum No. 1	Item 1, reference to ignoring several sections including: Section IV: 3.4 (E) - Page no. 131 and Section IV: 3.4 (E) - Page no. 132	Given the removal of Form (E), should we update the lettering sequence of the remaining Cost forms or can the previously assigned lettering be left as is?	The lettering sequence will remain as is , the bidder is supposed to leave the form E blank. Kindly refer Clarification Sr. No. 3 of Addendum No 3 for modified Study, Design, Development, Implementation Cost Summary Table (Section IV - Table 3.2)																													
47	Clarification 2	Response #10 referring to pg 50 ITP21.3	Please note the text in your response, issued in Clarification 2 for the 10th question is hidden and the full response can not be read. Kindly resubmit this response.	The Legal authorized person of each member of the JV shall give power of attorney to authorized representative of the JV. The Proposal shall be signed by an authorized representative of the JV on behalf of the JV																													
48	N/A	N/A	Can clarification be provided on whether company registration is required for a JV bidding for this project?	JV agreement will suffice. The JV shall nominate a Representative who shall have the authority to conduct all business for and on behalf of any and all the members of the JV during the procurement process and, in the event the JV is awarded the Contract, during contract execution.																													
49	N/A	N/A	Please provide a formal definition of a Joint Venture based on Dominica's contract law principles, particularly as it applies to this RFP (please outline all legal and structural considerations).	As per The World Bank, In the case of a joint venture, all members shall be jointly and severally liable for the execution of the Contract in accordance with the Contract terms. The agreement should have this legal binding																													
50	Proposal/Bid Security - Instructions to Proposers (ITP) Item 20.8	(ITP) Item 20.8, ITP 4.1 and ITP 11.5	Regarding the guidelines for the Proposal/Bid Security - Instructions to Proposers (ITP) Item 20.8 states "If the JV has not been legally constituted into a legally enforceable JV at the time of submission of Proposals, the Proposal Security or the Proposal-Securing Declaration shall be in the names of all future members as named in the letter of intent referred to in ITP 4.1 and ITP 11.5." Can you confirm that the JV being enforceable means that there is a signed Agreement between the members of the JV, and there is no requirement to register a company? What timeframe will apply for the formation of the legally enforceable JV?	Any combination of entities in the form of a joint venture (JV) under an existing agreement or with the intent to enter into such an agreement supported by a letter of intent. No Requirement to register a company - In case of registration of a Company - The question of JV does not apply. The successful bidder has to be legally enforceable JV, before signing of Contract Agreement.																													
51	Clarification 2 Response to Question 13	Incase of single entity - Form ELI 1.1.1 is required. Incase of JV - Form ELI 1.1.1 is required from JV and Form ELI 1.1.2 by all members of JV	For a JV completing Form ELI 1.1.1 - Based on your team's response, can you clarify whether or not the JV can leave the Proposer's Name field blank and fill in the second line with the names of the JV members (e.g. Company A and Company B)?	In the case of JV 1. Proposer's Legal Name - Name of JV 2. In case of JV, Legal Name of each Member - JV member Name																													
52	Letter of Proposal - Technical Part	N/A	Regarding the Letter of Proposal – Technical Part, the first footnote includes the following: In the case of the Proposal submitted by joint venture specify the name of the Joint Venture as Proposer. Can you confirm that the "Name of the Proposer" can be the combined name of the JV (e.g. Company A and Company B)?	Yes , in case of JV Proposer - Name of JV																													
53	Eligibility forms	N/A	Several of the other Eligibility forms include a space to enter "Proposer's Name" or "Proposer's Legal Name". Similar to the previous question, can you confirm that the "Name of the Proposer" can be the combined name of the JV (e.g. Company A and Company B)?	Yes , in case of JV Proposer - Name of JV																													
54	N/A	N/A	Can you kindly expedite the responses, in particular those around the JV, as this is critical for bid assessment? Thank you.	Yes																													
55	Section IX – Special Conditions of Contract Terms of Payment (GCC Clause 12) Page: 361	In the Terms of Payment, Most of the payment terms are scheduled at the end of the project. Current Payment Terms: <table border="1"> <thead> <tr> <th>Category</th> <th>Milestones</th> <th>%</th> </tr> </thead> <tbody> <tr> <td>Advance</td> <td>Advance against the advance bank guarantee(to be recovered or adjusted till (S no 6) Capacity Building as per Sub Section 2.4: Training and Training Materials with 95% of success- bank guarantee will be returned)</td> <td>10%</td> </tr> <tr> <td rowspan="2">Installment Payment</td> <td>Study of the departments and submission of the Detailed Analysis, Physical Design and Integrated system documents as defined under section C. Sub Section 2.1: System Analysis, Design and Customization/ Development.</td> <td>10%</td> </tr> <tr> <td>Agreed project plan approved by the Project Manager</td> <td>5%</td> </tr> <tr> <td></td> <td>Recommendation of hardware, software and other specification for development, staging, testing and production, against the documents approved by the Project Manager</td> <td>5%</td> </tr> <tr> <td></td> <td>Submission and Approval of Detailed Analysis, Physical Design and Integrated system documents as per Sub Section 2.1: System Analysis, Design and Customization/ Development against the documents approved by the Project Manager</td> <td>10%</td> </tr> <tr> <td></td> <td>Setting up of development and testing environment in the Data Center and Disaster Recovery Centre against installation certificate</td> <td>10%</td> </tr> <tr> <td></td> <td>Capacity Building as per Sub Section 2.4: Training and Training Materials with 95% of success</td> <td>10%</td> </tr> <tr> <td></td> <td>OAT of the entire UID, CR & VSS including Integration of each Modules and Issuance of the Operational Acceptance Certificate</td> <td>25%</td> </tr> <tr> <td></td> <td>Successful functioning of the system for 3 months Post Go Live</td> <td>25%</td> </tr> </tbody> </table>	Category	Milestones	%	Advance	Advance against the advance bank guarantee(to be recovered or adjusted till (S no 6) Capacity Building as per Sub Section 2.4: Training and Training Materials with 95% of success- bank guarantee will be returned)	10%	Installment Payment	Study of the departments and submission of the Detailed Analysis, Physical Design and Integrated system documents as defined under section C. Sub Section 2.1: System Analysis, Design and Customization/ Development.	10%	Agreed project plan approved by the Project Manager	5%		Recommendation of hardware, software and other specification for development, staging, testing and production, against the documents approved by the Project Manager	5%		Submission and Approval of Detailed Analysis, Physical Design and Integrated system documents as per Sub Section 2.1: System Analysis, Design and Customization/ Development against the documents approved by the Project Manager	10%		Setting up of development and testing environment in the Data Center and Disaster Recovery Centre against installation certificate	10%		Capacity Building as per Sub Section 2.4: Training and Training Materials with 95% of success	10%		OAT of the entire UID, CR & VSS including Integration of each Modules and Issuance of the Operational Acceptance Certificate	25%		Successful functioning of the system for 3 months Post Go Live	25%	These terms are backloaded, which may have financial implications during the implementation phase. Please confirm if you would consider a revision to the terms of payment in the proposal.	Terms of Payment (GCC Clause 12) remain unchanged. It seems balanced. The successful bidder is to detail before contract signing but the right to change remains with the employer.
Category	Milestones	%																															
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	Agreed project plan approved by the Project Manager	5%																															
	Recommendation of hardware, software and other specification for development, staging, testing and production, against the documents approved by the Project Manager	5%																															
	Submission and Approval of Detailed Analysis, Physical Design and Integrated system documents as per Sub Section 2.1: System Analysis, Design and Customization/ Development against the documents approved by the Project Manager	10%																															
	Setting up of development and testing environment in the Data Center and Disaster Recovery Centre against installation certificate	10%																															
	Capacity Building as per Sub Section 2.4: Training and Training Materials with 95% of success	10%																															
	OAT of the entire UID, CR & VSS including Integration of each Modules and Issuance of the Operational Acceptance Certificate	25%																															
	Successful functioning of the system for 3 months Post Go Live	25%																															

S.No.	Section/Clause/Page	Criteria	Clarification / Queries	Response to the Clarification/Query
56	Section VII – Purchaser's Requirements Page: 173	Training of Manpower	As per our understanding, the System Integrator (SI) shall develop a comprehensive Training Delivery Methodology and Training Content for all the Enrolment Staff (Operators, Supervisors and Technical personnel). However, the Evaluation of Enrolment staff and certification testing will not be part of the SI's Scope of Work. Please confirm.	Please refer Annexure 1 in Addendum No 1.
57	Section VII – Purchaser's Requirements Page: 190	Unique Identification (UID) System Functionality & Flow	In point number 6 under "Creating a Digital Credential", it is mentioned that the UIN can be used as a digital credential for identity verification and eKYC purpose by external applications like Digital Signature, CR System, eOffice/DMS, VSS and other applications used by financial organisations, academic institutions. Please confirm whether the UIN and UID are the same or if they have different values.	UIN refers to Unique Identification Number which essentially is the Unique Number attached to the UID Card.
58	Section VII – Purchaser's Requirements Page: 197	Pt. 2 Performing preliminary data check and pushing to server	The SI shall develop an Artificial Intelligence (AI) based DQC module by using open-source technology that shall mark the errors in the data vis-à-vis scanned data. In this case, GoCD has to ensure that the OCR scanner be placed for scanning the Document. Please confirm that this will be the case.	Scanners will be provided by GoCD
59	Section VII – Purchaser's Requirements Page: 198	SDK licensing	The vendor shall supply perpetual Server and Desktop licenses for Multimodal SDK that work on latest Windows Operating Systems (both 32-bit and 64-bit systems) and Linux (32-bit and 64-bit systems). and vendor shall also supply perpetual Android and iOS licenses for Multimodal SDK. Would the Enrollment processing entail an SDK-based Desktop solution, or will it be the Web application-based solution? Please confirm.	The bidder is expected to provide perpetual license for any SDK/library/software component that maybe included in the proposed solution. The same should not restrict the usage of the proposed solution during Warranty/maintenance or post maintenance periods.
60	Section VII – Purchaser's Requirements Page: 262	Specification for Equipment's at Enrolment Centers	Based on our reading of the TOR, we are assuming that the procurement and maintenance of the Equipment at Enrolment Centers will not part of the bidder's Scope of Work. (with ref. to the Addendum-1, Enrollment Center). Please confirm.	Yes , the understanding is correct.
61	Section VII – Purchaser's Requirements Page: 173	4.Training of Manpower	We are assuming that all the trainings will be organized by the GoCD and the selected bidder will provide the training from the central location in Dominica only. Please confirm.	Confirmed.
62	Page 264 - Indicative Hardware and Software for UID and Civil Registry (CRS) and Vital	Statistics (VS) System roll-out. Firewall Hardware	In order to accurately size the firewall, can you let us know what is the expected traffic volumes?	Firewall is out of scope of Bidders. The amendment is provided in Sr. No. 1 of Addendum No. 3.